

# TEJAS GUND

Release/Build & Application Support Engineer

**Portfolio/Website:** <https://portfolio.sahyadri.online>

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## ABOUT ME

AWS-focused Support Engineer with 3.5+ years of experience in managing production Linux environments. I specialize in Jenkins CI/CD, Python automation, and monitoring with Grafana. Beyond my core work in releases and deployments, I have self-learned Docker and basic Kubernetes basics to better support containerized apps. I work with a DevOps and SRE mindset and am looking for a role where I can fully focus on cloud automation and infrastructure reliability

## EXPERIENCE

**2025 (April)– Present**

**Release/Build & Application Support Engineer**

**Enlighta Solutions Private Limited - Vashi (Navi Mumbai)**

I worked with Linux-based production and test environments, focusing on stability and availability. I automated deployments using shell scripting and Python to reduce manual effort, maintained Jenkins CI/CD pipelines, managed AWS infrastructure, supported Apache and Tomcat servers, and handled MySQL administration tasks including installation, backup, recovery, and performance tuning.

**2022(July) – 2025 (March)**

**Application Support Engineer**

**Softquare Digital Pvt. Ltd.– Pune**

Application Support professional responsible for ensuring 24/7 availability of enterprise applications by monitoring alerts, managing incidents, and coordinating with Linux, database, development, and network teams. Experienced in Linux/UNIX administration, SQL,PLSQL, cron job management, and application troubleshooting. Actively engaged with end users and clients, providing on-call support, daily health reports, and participating in weekly status reviews while following ITIL-based incident, change, and problem management processes.

## EDUCATION

2022

**Bachelor of Computer Application**

Punyashlok ahilya devi holkar university  
solapur

## Technical Skills

**Operating Systems:** Linux

**Cloud:** AWS (IAM, VPC, EC2, S3, DRS, CloudWatch ,AWS Cost Explorer)

**Containers & CI/CD:**  
Docker, Jenkins , Kubernetes (Basics)

**Programming & Scripting:**  
Python, Shell Scripting

**Databases:** SQL Server, PL SQL , MySQL (DML,DDL,DCL,Stored Procedures , Set Operators, Joins, SubQuery)

**Version Control:** Git, SVN

**Monitoring:** Grafana, Prometheus

**Web & App Servers:**  
Apache, Tomcat

**ITSM & Tools:**360 (Internal Ticketing Tool), ServiceNow (Incident Management, Change Management, Problem Management, RCA)

**APIs & Testing:** REST APIs, Postman

**Frameworks:** ITIL

**Security:**SAST, DAST,Dependency Check