

TEJAS GUND

Release/Build & Application Support Engineer

Portfolio/Website: <https://portfolio.sahyadri.online>

Git Hub: <https://github.com/tejasgund>

MoNo: 8177809890

Email: gundtejas@gmail.com

Address: koparkhairane, Navi Mumbai, India

ABOUT ME

AWS-focused Support Engineer with 3.5+ years of experience in managing production Linux environments. I specialize in Jenkins CI/CD, Python automation, and monitoring with Grafana. Beyond my core work in releases and deployments, I have self-learned Docker and basic Kubernetes basics to better support containerized apps. I work with a DevOps and SRE mindset and am looking for a role where I can fully focus on cloud automation and infrastructure reliability

EXPERIENCE

2025 (April) – Present

Release/Build & Application Support Engineer

Enlighta Solutions Private Limited - Vashi (Navi Mumbai)

I worked with Linux-based production and test environments, focusing on stability and availability. I automated deployments using shell scripting and Python to reduce manual effort, maintained Jenkins CI/CD pipelines, managed AWS infrastructure, supported Apache and Tomcat servers, and handled MySQL administration tasks including installation, backup, recovery, and performance tuning.

2022(July) – 2025 (March)

Application Support Engineer

Softquare Digital Pvt. Ltd.– Pune

Application Support professional responsible for ensuring 24/7 availability of enterprise applications by monitoring alerts, managing incidents, and coordinating with Linux, database, development, and network teams. Experienced in Linux/UNIX administration, SQL, PLSQL, cron job management, and application troubleshooting. Actively engaged with end users and clients, providing on-call support, daily health reports, and participating in weekly status reviews while following ITIL-based incident, change, and problem management processes.

EDUCATION

2022

Bachelor of Computer Application

Punyashlok ahilya devi holkar university
solapur

Technical Skills

Operating Systems: Linux

Cloud: AWS (IAM, VPC, EC2, S3, DRS, CloudWatch, AWS Cost Explorer)

Containers & CI/CD:
Docker, Jenkins, Kubernetes (Basics)

Programming & Scripting:
Python, Shell Scripting

Databases: SQL Server, PL SQL, MySQL (DML, DDL, DCL, Stored Procedures, Set Operators, Joins, SubQuery)

Version Control: Git, SVN

Monitoring: Grafana, Prometheus

Web & App Servers:
Apache, Tomcat

ITSM & Tools: 360 (Internal Ticketing Tool), ServiceNow (Incident Management, Change Management, Problem Management, RCA)

APIs & Testing: REST APIs, Postman

Frameworks: ITIL

Security: SAST, DAST, Dependency Check